

## Receive tax income certificates online

税の所得証明書が電子申請で取得可能に ひろしま市民と市政 2月1日号 (P3)

In Hiroshima city, using your smartphone or other devices, you can now apply to receive tax income certificates (certifications for having paid Municipal/Prefectural Residents tax/Forest environmental tax) online. You can now apply anywhere anytime, and receive them by mail later.

**Inquiries:** Tax System Division (*Zeisei Ka*) Tel. 082-504-2092

### Required Costs for Application

Certification Fee: 350 yen per copy  
Postage Fee: 110 yen (If the package is below 50g)



#### Note:

- If the package weight exceeds 50g the fee will be whatever cost matches the weight of the package.
- If you would like to use express delivery or registered mail service, please see the below additional charges required besides basic rate.

Express delivery: 300 yen

Registered mail: 350 yen

### Payment Method

Please pay by either credit card or by smartphone carrier payment applications – e.g. PayPay, auPAY, docomo's d payment (d-Barai).

### What You Need to Apply

- Smartphone (that can read your My Number Card), or a computer and IC Card Reader.
- My Number Card, and a password (more than 6 alphanumeric characters) for digital signature certification

### Things to be Aware of When Applying

- You may only apply for your own documents.
- A receipt will not be issued.

**Inquiries:**

For more information about this and the process, please visit the Hiroshima City's official website (Japanese):

<https://www.city.hiroshima.lg.jp/soshiki/27/408608.html>

**Municipal Tax Offices (*Shizei Jimusho*)**

Ward	Which section of which office?	Tel
Naka & Minami	<b><i>Chuo Shizei Jimusho</i></b> Central Municipal Tax Office (Naka Ward Office)	082-504-2558
Higashi & Aki	<b><i>Tobu Shizei Jimusho</i></b> Eastern Municipal Tax Office (Higashi Ward Office)	082-568-7715
Nishi & Saeki	<b><i>Seibu Shizei Jimusho</i></b> Western Municipal Tax Office (Nishi Ward Office)	082-532-0937
Asaminami & Asakita	<b><i>Hokubu Shizei Jimusho</i></b> Northern Municipal Tax Office (Asaminami Ward Office)	082-831-4932

**Tax Room (*Zeimu Shitsu*)**

Tax Room	Tel	Tax Room	Tel
Minami (Minami Ward Office)	082-250-8946	Saeki (Saeki Ward Office)	082-943-9716
Aki (Aki Ward Office)	082-821-4913	Asakita (Asakita Ward Office)	082-819-3913