## Hiroshima City & Aki County International **Resident Consultation Service**

If you're not confident in your Japanese and are facing issues in your day-to-day life, we can help! All consultations are strictly confidential and require no consultation fees.

#### Where

International Conference Center Hiroshima 1-5 Nakajima-cho, Naka-ku, Hiroshima (inside Peace Memorial Park)

#### Languages Available

- ◆ English, Chinese, Spanish, Portuguese, Vietnamese, Filipino
- ◆ Please ask us about other languages not listed.

### Days

Monday to Friday from 9 am to 4 pm

- ◆ Filipino-speaking staff are available on Fridays and the 1st and 3rd Wednesday of every month.
- ◆ We also offer consultations at the Aki Ward Office (in Spanish and Portuguese) and at the Moto-machi Management Office (in Chinese).
- ◆ Members of staff from the Regional Immigration Bureau also offer consultations at our office about residency status (by appointment only).
- ◆ Our consultation staff can also provide a simple orientation on life in Hiroshima City for new arrivals (by appointment only).

#### **Inquiries**

website:

Tel: 082-241-5010

Email: soudan@pcf.city.hiroshima.jp For more information, please see our



https://h-ircd.jp/en/guide/consultation-en.html







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Internationalization Division Citizens Affairs Bureau The City of Hiroshima

Tel: 082-247-0127 // Fax: 082-249-6460

Email: kokusai@city.hiroshima.lg.jp









**International** Residents

























**English** 



#### Hello international residents!

# Welcome to Hiroshima!



By scanning the QR codes with your smartphone, you'll find lots of useful information for living in Hiroshima City.

If you aren't confident in your Japanese and are having some trouble with your day-to-day life, contact the Hiroshima City & Aki County International Resident Consultation Service.

We hope that this guidebook will help make your life here in Hiroshima City even better!

## FAQ

### **Residency Status**

(determines what an international resident can and can't do in Japan, for example, working, going to school, living with family, and more)



I'd like to extend my residency period.

I'd like to change my residency status.

More information on residency.





## **Learning Japanese**



I want to learn Japanese.

Here's a list of Japanese language classes.







## **Day-to-Day Life**



Where can I find information about

moving in/out of Hiroshima City?

What should I do for water,

What are the rules for garbage

electricity, and gas?





I'm looking for a job.



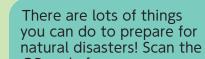




Procedures and how to use medical insurance.













What should I do when natural disasters occur?

Read up on what to do and where to get information when natural disasters occur here!











Where can I find things like notices information?

Check out the Hiroshima Peace Culture Foundation's website.





Where can I find other useful information for my day-to-day life?

You can also find that on the Hiroshima Peace Culture Foundation's website!





(Heavy Rains, Typhoons, Earthquakes, and More)

**Natural Disasters** 

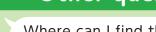


What can I do to prepare for natural disasters like heavy rains, typhoons, and earthquakes?

QR code for more.



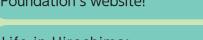






from the City of Hiroshima or event





Life in Hiroshima: A Guide for International Residents is also available for download.



I'm looking for a place to live.

Information about municipal/prefectural housing and more.

You can find all the

moving here!

necessary procedures for

Applying for services and

contact information.

disposal?

Information about how



Where to go to consult about job hunting.







I'm having issues at work.

**Pension** 

**Education** 

National Pension System?

Could you tell me about the Japanese

Work

Where to consult about work-related issues.





Urgent medical care when hospitals are closed or it's after-hours.

it's after-hours?









**Medical Care** 

Could you tell me about medical

What should I do if I need to go to

the hospital when they're closed or

insurance in Japan?

(Sudden Illness, Fires, Accidents, and More)

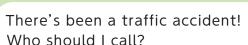


need an ambulance/fire truck right away! Who should I call?







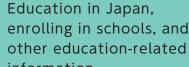


If there's been a traffic accident or a crime, call 110.





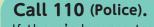


















I want to study at a Japanese school.

information.

How to join and where to

National Pension System.

go to consult about the

