Informational Newsletter for English-Speaking Residents

Hiroshima NOW



English No. 14

Changes to government support for COVID-19 treatment

新型コロナウイルス感染症の対応変更 ひろしま市民と市政 5 月 1 日号 (P3)

Beginning on May 8, 2023, COVID-19 was downgraded and reclassified as a Class 5 Infectious Disease under the Infectious Disease Act. Below you can find information about what has changed after reclassification. For more information, please visit the Hiroshima City official website (Japanese, English).

<Japanese> https://www.city.hiroshima.lg.jp/site/korona/324036.html
<English> https://www.city.hiroshima.lg.jp/site/english/332862.html

:Japanese>

<English:

Please note that the following information is subject to change in the future.

Inquiries: Public Health Promotion Division (Kenkō Suishin Ka) Tel: 082-504-2622

Changes to medical and testing fees

Item	After Reclassification to Class 5 (from 5/8)
Government support for outpatient treatment fees, hospitalization fees, testing fees	Government support only for therapeutic drugs and a portion of hospitalization fees will continue until the end of September 2023. Other treatment fees will be paid by the patient under co-pay. For more information, please check the Hiroshima City website.
Government support for PCR testing fees	Government support for testing fees will end

• Changes to services provided by medical institutions

Item	After Reclassification to Class 5 (from 5/8)
Arranging hospitalization	As a rule, arrangements will be made between medical institutions (will be done in stages)
Recovery at lodgings (hotel quarantine)	This service will be discontinued

Changes to the support system for those recovering at home

Item	After Reclassification to Class 5 (from 5/8)
Stay-at-home requests carried out by the government	The government's stay-at-home request to infected people with the COVID-19 and close contact people will no longer be in effect
Health tracking and management carried out by the Hiroshima Prefecture Follow-up Center or local health center for registered patients	This service will be discontinued
Providing home recovery sets and lending pulse oximeters	This service will be discontinued
Patient transport from their homes to medical institutions	This service will be discontinued
Online medical center (Established by the prefectural government)	This service will be discontinued

Changes to consultation offices

Item	After reclassification to Class 5 (from 5/8)
Medical consultation for those with fever	Call Center Tel: 082-241-4566 (Japanese) Hours: 24 hours
Consultations for those recovering at home	Consultation Center for Those Recovering at Home (health consults and general consults) Tel: 0570-000-510 (Japanese) Hours: 24 hours
Home/Lodgings Certificates	Only for people diagnosed with COVID-19 on or before May 7, 2023, this service is planned to be continued until the end of June 2023. Information Window Tel: 0570-090-005 (Japanese) Hours: 8:30 am-5:15 pm Monday to Friday (Closed on national holidays)
For those who are not sure whether they should call an ambulance	Hiroshima Regional Urban Area Emergency Consultation Center Tel: #7119 or 082-246-2000 (Japanese)

If you are not confident in your Japanese, please contact the office below:

Hiroshima City & Aki County International Resident Consultation Service

Tel: 082-241-5010 **Fax:** 082-242-7452 **Email:** soudan@pcf.city.hiroshima.jp

Hours of operation: Monday to Friday 9 am-4 pm

Closed: Saturdays, Sundays, national holidays, August 6, December 29 to January 3

Available languages: Japanese, English, Chinese, Spanish, Portuguese, Vietnamese, Filipino 🔆

Filipino language is only available on Fridays, the 1st and 3rd Thursdays.