

## Regarding SMS services (text messages) for individuals affected by COVID-19

新型コロナウイルス感染者 「ひろしま市民と市政」8月15日号(P3)



Due to the increasing rate of newly infected cases, current public health care centers have come under strain. In order to protect people who are at higher risk of developing serious consequences such as the elderly, the city has decided to roll out a new messaging system. Public health centers, from now on, will contact individuals who test positive by sending a text (SMS) to their smartphones.

Risk factor and the need to call is decided by health care providers, based on the information received from medical personnel.

### ◆ Individuals at high risk

- ① Those 65 and over
- ② Those between the ages of 40 to 65 who have various medical conditions that might cause serious consequences
- ③ Those who are pregnant
- ④ Those who have been deemed high risk by health care providers

★ Medical consultation is still available by phone as usual.

### ◆ Individuals with low risk

All others except those listed above.

★ Medical consultation is available via text message, but phone services will not be provided.

**INQUIRIES:** Health Promotion Division (*Kenkō Suishin Ka*) Tel. 504-2622 FAX 504-2258

😊 Please refer to the city's homepage for details.

See the City of Hiroshima website,  
<https://www.city.hiroshima.lg.jp/site/english/list2370.html>



### Hiroshima Prefecture COVID-19 Vaccine Call Center

(*Hiroshima Ken Shingata Korona-uirusu Wakuchin Sesshu Kōru Sentā*)

Multilingual: English, Chinese, Korean, Portuguese, Tagalog, and Vietnamese

Tel. 513-2847 Lines open 24/7 Fax. 211-3006